

CRANE DOMESTIC CARGO SERVICES


Thanks to the technological advancements the industry to moving towards a customer-centric model. Air cargo players are no longer satisfied with current conditions, as their needs and expectations are changing rapidly. Clients expect a faster, more flexible and transparent service for their shipments. Swiftly evolving industries have forced the air cargo business to become more agile and provide innovative solutions and services. With Crane Cargo solutions, Hitit can be an invisible partner and guide companies throughout this transition.

Overview

Crane DOM (Domestic Cargo Services) is a modern turn-key Cargo Service System, that allows airlines and cargo handling companies to cover all aspects of domestic cargo operations. A cutting-edge technology platform is based on a modular architecture, which provides Airwaybill creation and issuance, cargo rate management, barcode labelling and processing, flight assignment, premanifest and cargo manifestation, split shipment, offload shipment, cargo arrival check-in, arrival notification and delivery, cargo tracking, and management reporting. Crane DOM is available as Software-as-a-Service (SaaS) model with an application hosted by Hitit.



a **clearer picture**
for your
Domestic Cargo
Operation



Benefits



Increased Efficiency

The system promotes an efficient use of resources in cargo handling and document processing. It supports bar code assistance in cargo handling and discrepancy handling to simplify lost cargo tracking.



Improved Revenue

The system monitors the utilized cargo capacity on any route and controls unused cargo capacity of the flight to enhance cargo revenue.



Improved Performance

Staff efficiency can be improved with a shorter training time and user-friendly, easy-to-use web-based system.



Enhanced Management Reporting

Crane CGO offers extensive reporting capabilities; parameter-driven management reporting tools in various formats.

notification of

Shipper
and
Consignee

seamlessly
supports
**all domestic
cargo
requirements**

Key Features

Crane DOM offers a variety of features depending on your business model and infrastructure. Among the features of Crane CGO are:

- Full reservation and booking functions
- Domestic cargo rate tables
- Full domestic AWB capture and issuance
- Auto calculation of storage and handling charges
- Entire domestic cargo handling capability
- Part-shipment, split-shipment and unite shipment functions
- RFID and barcoding support for handling operations
- Notification of shipper and consignee for each step of transportation
- NOTOC process
- Management reporting
- Full processing of all cargo-related documents
- Interface to DCS and Weight&Balance systems
- Easy to learn and easy to use

Components



Turnkey solutions for every step on the way.



Passenger Service System

- crane.PAX** Reservation & Passenger Service
- crane.IBE** Internet Booking Engine
- crane.MA** Mobile Application
- crane.ALM** Allotment Manager
- crane.DCS** Departure Control System
- crane.WB** Weight & Balance
- crane.BRI** Baggage Reconciliation Itinerary
- crane.LL** Loyalty Layer
- crane.CCL** Customer Care Layer

Operations Planning

- crane.SP** Schedule Planning
- crane.OCC** Operations Control
- crane.CREW** Crew Management

Accounting

- crane.RA** Revenue Accounting
- crane.CA** Cost Accounting
- crane.BPI** Business Performance Index

Merchandising

- crane.TM** Travel Merchandising

Travel Solutions

- crane.OTA** Online Travel Agency
- crane.APP** Agent Portal Plus

Cargo

- crane.CGO** Reservation & Cargo Services
- crane.DOM** Domestic Cargo Services





Better. Together.





Crane is a brand of Hitit.

The consistent increase in Hitit's customer base and geographic reach, as well as continuous follow up business with existing clients are strong indicators that Hitit has achieved high level of customer satisfaction with its offerings, combining an agile approach to their needs with a team that works closely with them as partners on their business.



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